

JOBS STRENGTHENING **OPPORTUNITIES**
WORKFORCE
EMPLOYEES PERFORMANCE
HOUSTON
DEVELOPMENT **PLACEMENT**

S
K
I
L
L
S

WORKING
TO MAKE A **DIFFERENCE**

2009 REPORT TO THE COMMUNITY



**HoustonWorks
USA**

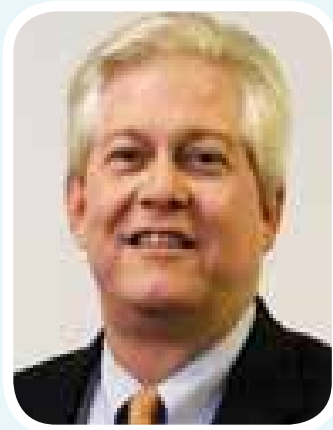
Working to make a difference

TABLE OF CONTENTS

3	From the Chairman	12	Mayor's Corp
4	From the CEO	13	STEM Camp
5	Board of Directors	14	Youth Summit/Colgate POWER
6	History	15	Disaster Relief
7	Timeline	16	Donors
8	Engineers Week	17	Financials
9	Scholarship Program	18	Center Overview
10	Golf Tournament	21	Success Stories
11	Summer Jobs/Internship Program	23	Locations

FROM THE CHAIRMAN

WORKING TO MAKE A DIFFERENCE



Dear Friends and Supporters:

HOUSTONWORKS USA CONTINUES TO PROVIDE INNOVATIVE WORK RELATED SERVICES TO ALL PEOPLE WHO WALK THROUGH OUR DOORS. Under the pressure of the current recession, we are mindful of the challenges facing our clientele. We are ready to step up during this critical time to meet the changing needs of our community. In 2009, we had 800,000 encounters with our local residents, and expect more in 2010.

Our mission is to meet the demands of the Greater Houston-area employers, provide area residents with strong employment opportunities and support regional efforts to recruit employers with the need for skilled, high-wage employees while strengthening and improving local communities.

Because of the changing needs of our community, HoustonWorks USA is also changing to meet those needs. Our annual report highlights some of those changes including our Human Services division that assists people who are in need of support from natural disasters with case management services. Our STEM Initiative has launched with success and provides students the opportunity to get ahead in the fields of science, technology, engineering and mathematics.

HoustonWorks USA would not be the most decorated employment and training agency in our country without the dedication of our forty unpaid board members who direct a 350 member staff led by our Chief Executive Officer, Larry V. Green. Recently, we have reorganized our board to provide a more hands on interface with our broadening activities, staff and customers.

I want to thank you personally for all of the support you have provided to HoustonWorks USA last year. I look forward to working with each of you in the year to come.

A handwritten signature in black ink that reads "Howard F. Lederer".

Howard F. Lederer
Chairman, HoustonWorks USA

FROM THE CEO

WORKING TO MAKE A DIFFERENCE



Dear Friends:

THE SUCCESS OF HOUSTONWORKS USA HAS ALWAYS BEEN DEFINED BY THE REAL BENEFITS THAT ARE DELIVERED TO OUR COMMUNITY. It is my pleasure to present our 2009 Annual Report, which recounts our efforts and accomplishments in ensuring the HoustonWorks USA network had the leadership and tools it needed throughout the year to provide help and create hope for our city's most valuable resource—the people.

In the following pages, you'll read about our long-term continuing recovery efforts designed to restore hope to the Gulf Coast in the aftermath of the 2008 hurricane season. You'll also learn more about our ongoing work to inspire Houston's Youth through our educational initiatives—STEM, scholarship program, internships, and youth development. All of this is in addition to our core role of providing job services to Houston's business community and those seeking employment.

Perhaps most rewarding was how much the training, networking, and program development highlighted in this report were strategically utilized to make a positive impact in our own communities. Our history has united our city and our community and unfolded to our current position as the leader in job placement and youth development in the city of Houston.

Thanks to all of you for making 2009 another exciting and rewarding year for HoustonWorks USA. We look forward to building on these accomplishments so we may better serve you and your tireless work to create a better Houston.

A handwritten signature in black ink, appearing to read 'L.V. Green'. The signature is fluid and cursive, written over a faint circular watermark.

Larry V. Green
CEO, HoustonWorks USA

BOARD OF DIRECTORS

WORKING TO MAKE A DIFFERENCE

HOUSTONWORKS USA

EXECUTIVE BOARD

Howard F. Lederer
CHAIRMAN

Howard Ebow
VICE-CHAIR EXTERNAL AFFAIRS

Judge Bonnie Hellums
VICE-CHAIR DEVELOPMENT

Yhi-Min Ho
VICE-CHAIR ORGANIZATION AND COMPENSATION

Vernice Bell
SECRETARY

Jim Pritchett
TREASURER

Bob Casey Jr.
CO-CHAIR COMMUNITY RELATIONS

Francis Cook
CO-CHAIR AUDIT

Rick Diaz
CHAIR, PROCUREMENT

Adrian Garcia
CO-CHAIR EXTERNAL AFFAIRS, AUDIT COMMITTEE MEMBER

T.W. Hudson
EXECUTIVE DIRECTOR, EMERITUS

Ron Johnson
CO-CHAIR AUDIT

Gayle Kinnie
CO-CHAIR, DEVELOPMENT

Luciano Salinas Jr.
CO-CHAIR COMMUNITY RELATIONS

Kerri Smith
COMMITTEE MEMBERS OF AUDIT

Craig Voss
COMMITTEE MEMBERS OF AUDIT

BOARD MEMBERS

Tim Barnicle
LaTayne Bruce
Neal Cravens
Mike DeMasie
Jeff Floeck

Beth Harrington
Lewis Jackson Sr.
Hadassa Lutz
Anan Qaddumi
Nina Shokrian

HISTORY

WORKING TO MAKE A DIFFERENCE

HOUSTONWORKS USA IS A HIGH PERFORMANCE WORKFORCE DEVELOPMENT AND HUMAN SERVICES ORGANIZATION DEDICATED TO PROVIDING A QUALITY WORKFORCE TO THE BUSINESSES AND CITIZENS OF THE GREATER HOUSTON COMMUNITY.

Created in 1984 by Mayor Kathy Whitmire, the organization has endeavored to serve the Houston job seeker-across all backgrounds, educational levels, ages and ethnicities.

**1,000,000
residents
served annually**

Each year, HoustonWorks USA serves one million residents through the operation of nine career centers in Houston and the surrounding area. Over the course of the past 25 years of operation, HoustonWorks USA has managed more than **300 million in local, state and federal funds.**

With a tradition of high performance, HoustonWorks USA combines high standards and a heart for the community. These traits have led to local and national recognition as a leader in the workforce development field. Commendations, certificates of appreciation, declarations, performance awards and letters of gratitude line the halls of the corporate office, reflecting the dedication of the HoustonWorks USA management and staff to outstanding performance and humanitarian service.

TIMELINE

WORKING TO MAKE A DIFFERENCE

1984

Houston Job Training Partnership Council formed by Mayor Whitmire, would later become HoustonWorks USA with TW Hudson as CEO and Gordon Bonfield as Chairman

1988

HoustonWorks USA initiated two R&D projects: Project Excel which implemented computer training in HISD schools, and I-365 which focused on moving welfare recipients to financial independence in one year

1990

HoustonWorks USA initiated two additional R&D projects: Spirit Program, which focused on reintegration of juvenile offenders, and the Alternative High School which provided graduation credit for dropouts

1996

Awarded Quantum Opportunity Grant - first direct grant from the U.S. Department of Labor

1997

Awarded the Kulick Youth grant

1998

Consolidation of the Gulf Coast Workforce Area and selection of HoustonWorks USA as a career center operator

1999

Awarded the Youth Offender Recovery grant

2000

Awarded \$44 million Youth Opportunity Grant, and implementation of HoustonWorks USA Academy for Staff Development

2001

Opened four Youth Opportunity centers

2002

Inauguration of the Youth Apprenticeship program

2003

Awarded grant to technically advise State of Louisiana on Workforce Investment Act

2005

Completion of the Youth Opportunity Mosaic Mural Project

2007

First Scholarship Awards Ceremony

2008

Larry V. Green, Esq., a Houston native, selected as Chief Executive Officer following a National search

2009

Scholarship Luncheon moved to The Wortham Center for the Performing Arts, first Scholarship Golf Tournament, Human Services Division is created

ENGINEERS WEEK

WORKING TO MAKE A DIFFERENCE



HOUSTONWORKS USA AND SCHLUMBERGER LIMITED PARTNERED TOGETHER FOR ENGINEERING WEEK HELD AT RYAN MIDDLE SCHOOL. THE STUDENTS WERE EXPOSED TO MANY DIFFERENT ASPECTS OF ENGINEERING BY CONDUCTING EXPERIMENTS ON THE MOBILE OFFSHORE LEARNING UNIT.

The experiments ranged from viewing microorganisms under a microscope, learning about oil rig drilling to geology by determining which rocks are more likely to contain different grades of oil. Engineering Week is a national program that takes place in February each year.

The NATIONAL ENGINEERS WEEK FOUNDATION, a formal coalition of more than 100 professional societies, major corporations and government agencies, is dedicated to ensuring a diverse and well-educated future engineering workforce by increasing understanding of and interest in engineering and technology careers among young students and by promoting pre-college literacy in math and science. Engineers Week also raises public understanding and appreciation of engineers' contributions to society. Founded in 1951 by the National Society of Professional Engineers (NSPE), it is among the oldest of America's professional outreach efforts.



SCHOLARSHIP PROGRAM

WORKING TO MAKE A DIFFERENCE



SINCE 2007, HOUSTONWORKS USA HAS BEEN PROVIDING STUDENTS WITH FINANCIAL SUPPORT TO CONTINUE THEIR EDUCATION IN EITHER A TRADITIONAL UNIVERSITY SETTING OR BY ATTENDING A TRADE/ VOCATIONAL SCHOOL. This year, more than 50 students applied and ten received scholarships totaling more than \$20,000.

Because of generous gifts from the business, political and social communities, HoustonWorks USA provides funding for educational scholarships. Applicants must be 17 - 21 years of age and possess a minimum GPA of at least 3.0 to be eligible. The scholarships assist youth with funding for attending local colleges, universities, apprenticeship programs and vocational training schools. The HoustonWorks USA scholarships are merit-based educational grants.



\$20,000
in scholarships awarded
to 10 students

The following factors are considered when selecting Scholarship recipients: *written essay, recommendations and referrals, academic achievement, community service, leadership, and self-motivation with scholarship committee.*



GOLF TOURNAMENT

WORKING TO MAKE A DIFFERENCE

\$40,000

RAISED FOR HOUSTONWORKS USA SCHOLARSHIPS



IN JUNE 2009, HOUSTONWORKS USA HELD ITS FIRST ANNUAL SCHOLARSHIP GOLF TOURNAMENT.

The tournament was kicked off by Harris County Sheriff **Adrian Garcia** and 2009 HoustonWorks USA Chairman **Howard Lederer**. The tournament was held at Wild Cat Golf Club in Houston. Participants helped **raise more than \$40,000** for the HoustonWorks USA Scholarship Program.



100 GOLFERS
\$40,000
10 SCHOLARSHIPS

More than 100 golfers participated. The money raised assisted in paying for 10 scholarships worth more than \$20,000.

SUMMER JOBS/INTERNSHIP PROGRAMS

WORKING TO MAKE A DIFFERENCE

SUMMER JOBS

THE SUMMER JOBS PROGRAM MATCHES YOUTH WITH LOCAL PRIVATE BUSINESSES AND GOVERNMENT OFFICES OFFERING YOUTH, AGES 16-24, AN OPPORTUNITY TO WORK IN AN AREA OF INTEREST FOR THE SUMMER.

The purpose is to help students **find or confirm a future career path**. As part of the American Recovery and Reinvestment Act of 2009, HoustonWorks USA's Workforce Solutions offices **helped more than 2,500 low-income youth** gain valuable experience with summer jobs. The feedback from employees and employers alike has been overwhelmingly positive.

INTERNSHIP PROGRAM

The HoustonWorks USA Internship Program is designed to provide students with **real-life, real-world experience**. The program offers a wide spectrum of positions with *government, non-profit organizations* and *Houston's business community*. This program is available for anyone 16 – 24 years old.

Most interns typically work 35 – 40 hours per week for 8 weeks. Once the internship ends, the employer may choose to hire the intern. While subsidized employment at work is not guaranteed, HoustonWorks USA Internship Program will provide all interns with unsubsidized employment opportunities and continued mentoring to assure sustained success.

MAYOR'S CORP

WORKING TO MAKE A DIFFERENCE

HOUSTONWORKS USA, IN PARTNERSHIP WITH THE MAYOR'S SUMMER YOUTH CONSERVATION CORPS, EMPLOYED AND TRAINED YOUTH TO BE ENERGY CONSERVATION ADVOCATES.

As energy advocates, the youth educated residents and distribute 250,000 free Compact Florescent Light (CFL) bulbs that are energy efficient to low and middle income neighborhoods throughout Houston.

The program provided 200 Houston youth with training, job skills, and meaningful employment through the listed objectives:

- Personal responsibility
- Workplace specific skills and work ethic
- Positive relationships with adults
- Self-confidence and communication skills
- Public service
- Safety

Energy advocates also learned and shared that using CFL bulbs:

- Use at least 2/3 less energy and produce 70 percent less heat
- Last longer than traditional bulbs
- Can reduce your electric bill up to 10 percent
- Require special disposal

Energy advocates will also provide information about:

- Adjusting air condition thermostat appropriately
- Sealing windows and doors leading outdoors
- Maintaining heating and cooling systems
- Finding the best deal from electric providers

The neighborhoods that received energy efficient bulbs were selected according to the parameters set by CenterPoint Energy and the City. The selected neighborhoods included approximately 62,500 households from all nine City of Houston council districts. This summer project is funded by CenterPoint Energy.

STEM CAMP

WORKING TO MAKE A DIFFERENCE

HoustonWorks USA, in partnership with Shell, provided middle school students an opportunity to advance their knowledge of science, technology, engineering and mathematics during a four week STEM Initiative. This program provided students real world experiences and activities focusing on science, technology engineering and mathematics.

Students participated in hands-on activities including building and programming their own robots, studying forensics and participating in solving a “crime” as well as creating a working model of a “green city.”

Dr. Charles Bolden, NASA Administrator served as guest speaker at the STEM closing ceremony. Dr. Bolden encouraged the students to never give up on a dream--no matter how difficult it may be to achieve. Prior to the closing ceremony, Dr. Bolden took time to personally visit with each student and review their final project. The key note address during the closing ceremony of the program, NASA Administrator, Dr. Charles Bolden encouraged all the students to continue to dream big and to never give up on a dream—no matter how difficult it may be to achieve. Dr. Bolden took time prior to the closing ceremony to personally visit with each student and review their final project.

EACH PARTICIPANT RECEIVES A \$150 STIPEND upon completion of the four week program (based on the guidelines students receive at orientation). Students spend four days each week working in the classroom and then have a weekly field trip that will help reinforce the lessons learned during the week.



HANDS ON

KEYNOTE ADDRESS
DELIVERED BY NASA
ADMINISTRATOR,
**DR. CHARLES
BOLDEN**



YOUTH SUMMIT/COLGATE POWER

WORKING TO MAKE A DIFFERENCE

YOUTH SUMMIT

These one-day summits are directed to girls, ages 13 – 17, who are currently or have previously been part of the juvenile justice system. Attendees participated in seminars from area leaders discussing risks, college life, summer employment, internship opportunities, continuing education as well as receiving information on life assisted programs.

HoustonWorks USA has a long history with working individuals who are re-entering the job market and society as a whole. These summits will provide young women with the knowledge of resources available to them as well as assisting them in making a fresh start. This program was funded by the United Way.



COLGATE P.O.W.E.R.

\$2.5 MILLION IN GRANTS; JOB TRAINING AND WORK EXPERIENCE FOR APPROXIMATELY 350,000 YOUTH PARTICIPANTS

Colgate P.O.W.E.R. partners annually with local governments and Mayors' offices to support **YOUTH DEVELOPMENT** and **CAREER PLACEMENT** programs nationwide. Since 1990, Colgate-Palmolive has awarded grants to select cities to benefit summer employment programs. Since 1990, Colgate-Palmolive has awarded eight grants to HoustonWorks USA to benefit summer employment programs. For the last 20 years, Colgate-Palmolive has awarded eight grants to HoustonWorks USA to benefit summer employment programs. To date, Colgate-Palmolive and local retailers have awarded more than \$2.5 million in grants to youth job training career services.



DISASTER RELIEF

WORKING TO MAKE A DIFFERENCE



HOUSTONWORKS USA HUMAN SERVICES DIVISION IS DEDICATED TO PROVIDING THE HOUSTON COMMUNITY WITH ASSISTANCE.

From preparation to recovery, from guidance to grants, HoustonWorks USA offers diverse programs to aid those in need.

HoustonWorks USA is providing long-term, post disaster case management services to families that reside in Harris County and are still experiencing the effects of Hurricane Ike. HoustonWorks USA will provide the following:

- IDENTIFY PARTICIPANTS NEEDS
- DEVELOP A PLAN FOR RECOVERY
- LOCATE AND APPLY FOR SERVICES AND RESOURCES NEEDED



WORKFORCE CENTERS OVERVIEW

WORKING TO MAKE A DIFFERENCE

FOUNDED IN 1984, HOUSTONWORKS USA IS THE LEADING PROVIDER OF SERVICES FOCUSING ON JOB PLACEMENT, CONTINUING EDUCATION AND VOCATIONAL TRAINING.

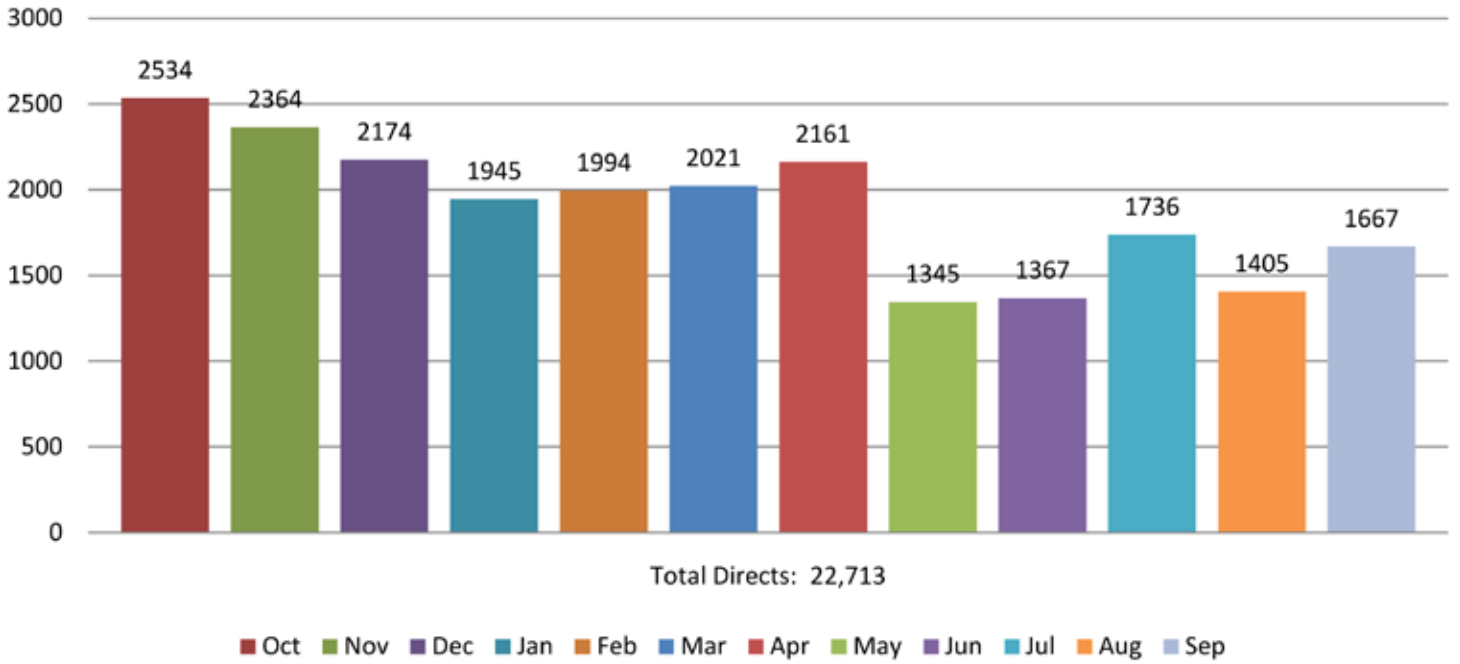
Serving 1,000,000 annually, HoustonWorks USA provides job seekers with a variety of workshops including **job search, interviewing skills, resume writing** or **use of the resource library** with **free Internet access and postings** of local, state and national job openings. Training is also available in career fields such as healthcare, business, computers and education.

**Serving more than
1,000,000 job seekers
annually.**

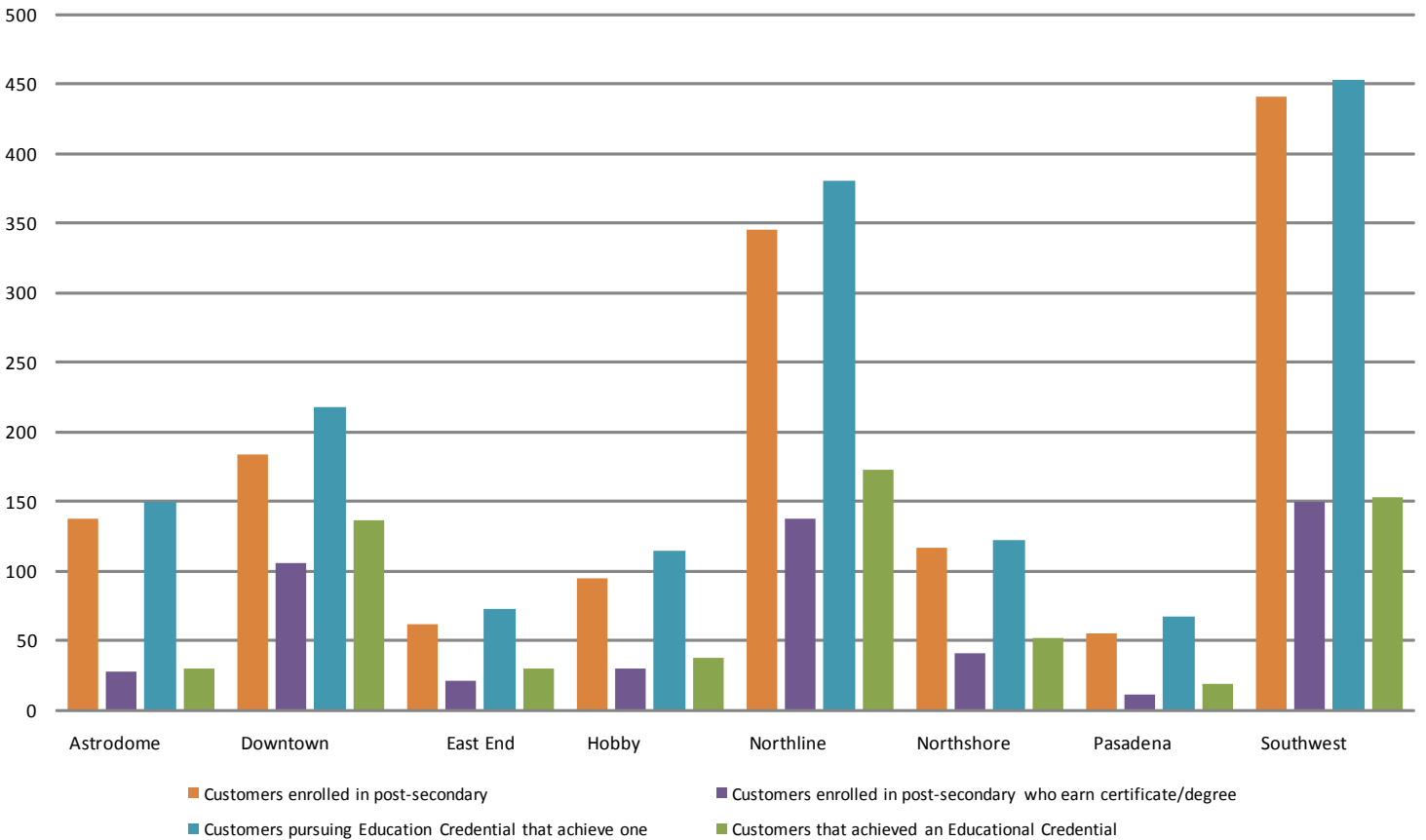
HoustonWorks USA manages several of the largest Workforce Solutions offices in Houston and the surrounding region for the Houston-Galveston Area Council. These offices offer a wide range of services for job seekers as well as employers looking for trained workers.

Our Employer Service Division provides personalized service to help employers find qualified applicants for their jobs, build the skills and expertise of their new and current employees, and address human resource needs.

HoustonWorks USA Direct Placements 2008/2009



A Better Educated Workforce Performance Year Oct '08 - Sept '09 (PY 2009)



SUCCESS STORIES

WORKING TO MAKE A DIFFERENCE

LIGHTS SHINE, SCREWS TIGHTEN AND GEARS SWIRL AS SMALL METAL EDIFICES COME ALIVE.

It's not the set of a Hollywood film or a top-secret laboratory, but another exciting day at HoustonWorks USA's STEM Initiative. STEM (Science Technology Engineering and Mathematics), sponsored by Shell, provides four weeks of real world experiences and hands-on activities for local students to improve interests for future higher education and career endeavors.

J.R. Roberts, a 13-year-old 8th-grader from Kandy Stripe Academy, continues work on his BEX robot that can move small objects and perpetuate scientific laws in action. Roberts is just one of 100 local young people participating in STEM on the campuses of the University of Houston and Texas Southern University.

"One day I'll make cyborgs that will help all of humanity," Roberts said. "I love making robots, so the T for technology is totally my favorite letter in STEM."

"One day I'll make cyborgs that will help all of humanity. I love making robots, so the T for technology is totally my favorite letter in STEM."

Robotics is just one of the many topics that STEM covers in its four-week diverse lesson repertoire, which includes forensics, meteorology, aeronautics and "green technology." Each week provides four days of instruction from Rice University professors and one weekly field trip. Students visit various sites including local museums, refineries, George Bush International Airport and the Johnson Space Center. Each student also receives a \$150 stipend upon completion of the program.

"Everyday in STEM, I learned about the topics, but I also learned even more about myself," Roberts said. *"I really noticed how I and my peers matured."*

Roberts, who will enter Bellaire High School in the Fall 2010, applied to STEM after hearing about the program from his school administrators. His career goal is to work for NASA as rocket scientist and engineer robotics to assist in space exploration. The STEM program has, according to Roberts, propelled him closer to meeting his dreams.

Roberts and each of his fellow STEM participants had to apply for the STEM program and be approved for admission by HoustonWorks USA. Roberts's application and personal essay were so impressive that they were posted on the NASA Web site; he also shared his experiences at the 2009 HoustonWorks USA Gala and meet NASA administrator Gen. Charles F. Bolden, Jr. He got even closer to touching the proverbial stars as NASA invited him to visit Washington to tour national space initiatives and meet President Obama.

"Washington is a big, busy place!" Roberts said. *"I'm going to like working there someday."*

When asked about his motivation in STEM, Roberts pointed immediately to the encouragement from his mother and grandparents. He shared that, *"my family always told me that I would do great things, now I'm becoming what I want to be."*

"If I was to talk to anyone about STEM, I would so tell them to be a part.." Roberts said. *"It shows that a kid like me can be from the street, but still can make it to space."*

SUCCESS STORIES

WORKING TO MAKE A DIFFERENCE



DR. MARTIN LUTHER KING, JR., ONCE SAID THAT AN “INJUSTICE ANYWHERE IS A THREAT TO JUSTICE EVERYWHERE.” THANKS TO HOUSTONWORKS USA, MICHAEL CALVILLO IS ONE STEP CLOSER TO ANSWERING THIS CALL TO ACTION. “LAW AND JUSTICE ARE IMPORTANT TO THE SURVIVAL OF OUR COUNTRY. I WANT TO DO MY PART TO PROTECT THESE PRINCIPLES,” HE SAID.

Calvillo, a 19-year-old senior at Cesar E. Chavez Senior High School, has a career goal to be a deputy in the U.S. Marshal Service. As a 2009 HoustonWorks USA general scholarship winner, he has secured \$1,800 towards his education. Texas Southern University will be his school of choice to begin the Administration of Justice program with a minor in political science.

“I definitely also want to explore the possibilities of law school,” he said. *“Helping people is a large part of who I am and what I want to do.”*

However, his scholarship win was an almost miss as he failed to hear about the HoustonWorks USA program until a few days before the application deadline. While his friends were playing in the spring break sun, the glow of a computer monitor reflected off Calvillo as he put the last touches on his essay.

This persistence paid off as Calvillo was selected along with 10 other peers for HoustonWorks USA scholarships. He was the only student from his school which he mentioned was a particular honor for him.

“I’m the first in my family to go to a 4-year university and the only student from Chavez who was selected,” he stated. *“I feel like I’m breaking so many barriers and doors are opening.”*

In gratitude for his personal success and investment from HoustonWorks USA, he has returned the support by participating at the HoustonWorks 2009 Golf tournament and assisting in online social networking for the organization. Calvillo says he also plans to encourage future scholarship applicants to remain positive in pursuing financial assistance for their education.

“Put hard work and integrity into all that you do and you will be rewarded,” he stated as his mantra for accomplishing goals.

When asked what he would say to the donors that made his scholarship possible, Calvillo didn’t miss a beat in his gratitude, joking that it was a *“really good decision.”*

“Houston Works USA continues to makes dreams a reality for students who want to go to college,” he said. *“This scholarship isn’t just for me, it’s for my family and our entire future. Thank you.”*

FINANCIAL OVERVIEW

WORKING TO MAKE A DIFFERENCE

STATEMENT OF ACTIVITIES FOR THE YEAR YEAR ENDED AUGUST 31, 2009

(AUDITED FINANCIALS)

REVENUES	Federal Grant Revenue	\$21,468,504
	State Grant Revenue	404,718
	Contract and Service Revenue	118,460
	Contributions	523,423
	Other Income	118,042
	TOTAL REVENUE	\$22, 633,147
EXPENDITURES	Salaries/Benefits	\$15,684,205
	Direct Participant Services	878,384
	Contractor Services	943,951
	Facility Costs	3,555,501
	Equipment Costs	870,245
	Write-off/Leasehold Improvements	198,719
	Appreciation and Amortization	735,746
	TOTAL EXPENDITURES	\$21, 996,506
DECREASE IN UNRESTRICTED NET ASSETS		(\$636, 641)
NET ASSETS, BEGINNING OF YEAR		\$3,238,586
NET ASSETS, END OF YEAR		\$2,822,698

DONORS

WORKING TO MAKE A DIFFERENCE

CORPORATE CONTRIBUTORS

A&A Partners	Frenchy's	HoustonWorks USA Pasadena	Rice University
Academy Sports & Outdoors	Gabby's BBQ	HoustonWorks USA Southwest	River Oaks Country Club
Across the Track Pac	GDF Suez	Integrated Benefits Solutions, Inc.	Scientech Engineers
AIM Offices Services	Gite Galleries	JPMorgan Chase	Shell Oil Company
A-Rock Moving & Storage	Gordon Industries	Kay Marvin's Photography	Wells Fargo
AT&T	Hall Law Firm	KPMG	Siebert Brandford Shank & Co., LLC
Atec	Harris County Department of Education	KPRC-TV	Silver Eagle Distributors
Audi	H-E-B	LaTorretta Del Lago Resort & Spa	Slocumb Insurance
Bellaire A/C	Hardy Shook & Bacon	Liberty Office	Gabriel Tran Photography
Borris L. Miles Insurance	Hotel ZaZa	Marsha Dorsey-Outlaw	Society for the Performing Arts
Brookfield Properties	Houston Aeros Charities	McConnell & Jones LLP	Spectrum Metals
C&B Maintenance	Houston Ballet	Med Security, Inc	Sportscapers
Carmelo's Italian Restaurant	Houston Business Journal	MFR, P.C.	Stewart Cadillac
CenterPoint Energy	Houston Chronicle	Museum of Fine Arts, Houston	Structura Design
City of Houston	Houston Community College System	NCA Investigations	The Houston Zoo
Continental Airlines	Houston Museum of Natural Science	New Century Sound	Texas Southern University
Cox Radio	Houston Press	NewsWireHouston.com	The Root of You Salon & Day Spa
Crave Cupcakes	Houston Rockets	Omni Hotel, Houston	The Wine Man
Cynthia Woods Mitchell Pavillion	Houston Symphony	Ogletree Deakins Nash Smoak & Stewart, PC	Toyota
DaCamera of Houston	Houstonian Hotel, Club & Spa	Parsons	Thompson & Knight
Dannenbaum Engineering	Mike Florez	Petris	Universal Fabrics
DigiTec Office Solutions	HoustonWorks USA Astrodome	Plante Law Firm	Wildcat Golf Club
DRC	HoustonWorks USA Downtown	Port of Houston Authority	Vaughn+Medical
Earnest Diaz Designs	HoustonWorks USA East End	Ping Telecommunications	Wal-Mart
Everest College	HoustonWorks USA Hobby	Post Avenue Commons	White Salon & Skincare Center
Farouk Systems Group	HoustonWorks USA Human Services Staff	Principle Partnering Group	
GoBare, Inc.	HoustonWorks USA Northline	Rennee Rae Makeup Studio	
Fox Sports Network	HoustonWorks USA Northshore		

INDIVIDUAL CONTRIBUTORS

Maria Addison-Griffith	Jewel Carvajal	Emmanuel M. Ferrer	Carolyn D. Henry	Kevin L. Lang	Brenda J. Morrow	Maria G. Romero	Chuck C. Touch
Frankie J. Allred	Pennie L. Celestine	Nancy A. Fletcher	Donna L. Henry	Carlos Lavalais	Gretchen M. Mrozinski	Martha P. Rubio	Joanne S. Ufer
Delia H. Alston	Rossana L. Cervantes	Abraham Flores	Cynthia E. Hernandez	Kaiya Liddell	Terri M. Nauls	Lorena G. Salazar	Paul A. Van Ast
Raquel P. Alvarado	Stephen I. Chukwu	Clyde Joe Flores III	Ninfa Herrera	Kim Phuong T. Lin	Jane H. Nguyen	Thach P. San	Cynthia Velasquez
Nana N. Amua-Sekyi	Lynn K. Circle	Yvette A. Florez	Dennard L. Hill	Rosharon R. Lopez	Jana X. Nguyen	Juana Sandoval	Paulette Washington
Tresell O. Anderson	Kenneth Coleman	Larry V. Green	Tammy L. Hoff	Flor D. Lopez	Ayodele M. Ogunye	Marlynn C. Sartin	Enno D. West
Tran B. Anderson	Arlene M. Colon	Omar K. Fortune	Terry W. Hudson	Maria R. Luna	Bridgett Y. Osborne	Maria C. Sepulveda	
Loretta Jean Austin	John J. Crain	Reimberto Fuentes	Michele P. Irvin	Sharon D. Malveaux	Victoria C. Oti-Nwoko	Carmen E. Simpson	
Nathalie Austin	Brenda G. Daniel	Rogelio C. Garcia	Teresa A. Jackson	Zakiya S. Martin	Debra A. Perez	Jacquelyn D. Slade	
Andre N. Azard	Sheldon C. DeBraine	Judith A. Garrot	Kathy Jamail	Alma L. Martinez	Susan E. Pilgrim	Priscilla C. Smith	
Susie Banks	Sandra F. Dever	Helen A. Gay	Andre S. Johnson	Charles J. McBride	Judith A. Redenius	Rod D. Snyder	
Donald E. Bell	Enriqueta Diosdado	Larry V. Green	Sandra D. Johnson	LaSonya L. McDowell	Tamara Reed	R. Sobhani	
Johnny T. Bright	Talia K. Dykes-White	Larry R. Greene	Michael Johnson	Pamela J. McGinnis	Maria C. Revells	Stephanie Symonette	
Pamela Brooks	Shonthenia B. Edwards	Linda Griggs	Loretta D. Jones	Edith S. Melendez	Kevin T. Rodney	Minh-Chau Tang	
Jenny N. Bui	Emmy R. Ejekam	Charlotte H. Grimes	Chandler J. Kelly	Ruth A. Menendez	Aminta A. Rodriguez	LeRoy Tobias	
John Burr	Melodee Eyuahghan	Ana L. Guerra	Steven J. Kologinczak	Kenneth Merenda II	Ronald M. Rodriguez	Carl R. Tomlin	
Jaime Campos	William E. Feldner	Jane Hamilton	Yolanda F. La Bove	Elizabeth Merla	Veronica Rodriguez	Arturo R. Torres	
Donna M. Carmichael	Melodie A. Fernando	Vanessa J. Hamor	Bruce H. Landry	Cynthia D. Moore	Vicki G. Romero	Enrique Torres	

LOCATIONS

WORKING TO MAKE A DIFFERENCE

CORPORATE OFFICE 2118 SMITH STREET | HOUSTON, TEXAS 77002 | 713.654.1919

ASTRODOME 9315 STELLA LINK ROAD | HOUSTON, TEXAS 77025 | 713.661.3220

DOWNTOWN 600 JEFFERSON, SUITE 125 | HOUSTON, TX 77002 | 713.658.0966

HOBBY 8231 BROADWAY | HOUSTON, TX 77061 | 713.847.6118

NORTHLINE 4424 NORTH FREEWAY, SUITE A | HOUSTON, TX 77022 | 713.692.7755

SOUTHWEST 12710 BISSONNET | HOUSTON, TX 77099 | 281.564.2660

PASADENA 103 PASADENA TOWN SQUARE MALL | PASADENA, TX 77506 | 713.472.1608

EAST END 5104 HARRISBURG | HOUSTON, TX 77011 | 713.228.8848

NORTHSHORE 14355 EAST WALLISVILLE RD. | HOUSTON, TX 77049 | 281.458.1155

NORTHEAST 4217 TIDWELL, SUITE A | HOUSTON, TX 77093 | 713.694.5087

HOUSTONWORKS USA HUMAN SERVICES 415 WEST LITTLE YORK | HOUSTON, TX 77076 | 713.691.7940

HOUSTONWORKS USA YOUTHBUILD 1906 COCHRAN | HOUSTON, TX 77009 | 713.884.3330

SERVICES OFFERED

JOB REFERRALS

Receive referrals to job openings that match your skills and experience

JOB LISTINGS

View job postings and electronic job banks

RESUMÉ ASSISTANCE

Use our special software or attend a workshop

FREE INTERNET ACCESS

Post your resumé, research companies,
and visit community service Web sites

FREE COPIER, FAX, TELEPHONE AND COMPUTERS

Use our equipment for your job search efforts

RESOURCE LIBRARY

View books, magazines, newspapers and videos in our resource library

COMPUTER TUTORIALS

Expand your skills in resumé writing, keyboarding
and current software applications

LABOR MARKET INFORMATION

Learn “what’s HOT” and “what’s NOT” in the job market

JOB SEARCH WORKSHOPS

Attend “How to” workshops on job search skills

COMMUNITY RESOURCES AND CHILD CARE

Learn about services available in your community,
including quality child care near you

CAREER EXPLORATION AND PLANNING

Discover career possibilities through guided resources,
personalized testing and counseling

CAREER GUIDANCE

Let us help you put together a plan for that perfect career

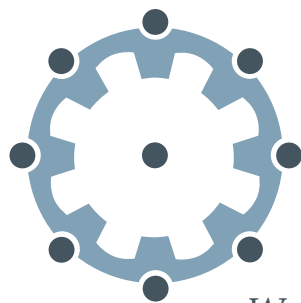
EDUCATION AND TRAINING SCHOLARSHIPS*

Ask about financial aid to go to school
(Eligibility requirements will apply)



2118 Smith Street | Houston, TX. 77004 | 713.654.1919 | info@houstonwork.org | www.houstonworks.org

www.facebook.com/pages/houstonworks-usa | [Twitter.com/houstonworksusa](https://twitter.com/houstonworksusa)



**HoustonWorks
USA**

Working to make a difference